

A man and a woman are riding bicycles along a sandy path lined with tall palm trees. The woman is on the left, wearing a white tank top and blue shorts, riding a blue bicycle. The man is on the right, wearing a white shirt and red shorts, riding a red bicycle. The scene is bright and sunny, with shadows cast on the sand. There are large, semi-transparent teal shapes overlaid on the image, including a large 'U' shape behind the couple and a large 'T' shape on the right side.

# TUI Sustainability Agenda

Kathrin Moellers, Group Director Sustainability & ESG – TUI Group

# Frontrunner in Sustainability for 30 years



# Sustainable transformation as an opportunity for TUI

## POLICYMAKERS AND LEGISLATION

- **International frameworks:**  
Paris Agreement, UN Sustainable Development Goals
- **Frameworks lead to concrete legislation on EU and national level:** EU Green Deal – 2050 climate-neutral, Fit for 55 initiative
- **German Supply Chain Act & EU Due Dilligence Directive**
- **Avoiding Greenwashing:** EU Green Claims Directive

## INVESTORS / FINANCIAL COMMUNITY

- **Importance of sustainability related issues is increasing** – EU Taxonomy, TCFD, CSRD, Corporate Governance Code revisions
- **ESG – Environmental, Social and Governance Factors** face increased attention – public transparency and risk score approach by analysts
- **Science-based targets are key** to meet investors expectations in a credible way

## CONSUMERS AND PUBLIC

- **Global movement of climate activists** - increased awareness of climate/environmental-related issues
- **Tourism industry is in the spotlight** - as a significant contributor to climate change & environmental impacts
- **Consumers expect more sustainable choices** - Sustainability is a hygiene and quality factor we need to deliver

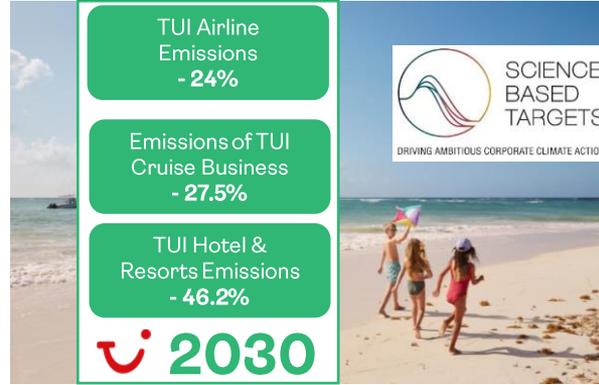
## EMPLOYEES AND TALENTS

- **Growing demand for sustainability skills**
- Sustainability has become an **important hygiene factor for employers of choice among young talents**



# TUI Sustainability Agenda

Reduce our environmental footprint significantly, maximise the socio-economic impact of tourism.



**People**



**Planet**



**Progress**

**Milestone 2030 with binding commitments and roadmaps for emission reductions.**  
On our way to Net-Zero Emissions and a circular business by 2050 the latest.

# TUI Sustainability Agenda



## People Empower to drive development

- Buy local first
- Community for changemakers
- Socially fair
- Upskilling
- Support TUI Care Foundation



## Planet Reduce our footprint

- Emission reduction roadmaps
- Green & clean energy sources
- Circular business
- Water management
- Biodiversity



## Progress Accelerate the transformation

- Destination Co-Lab
- Empowering consumers
- Driving certification
- Green tech & data-driven
- Net-zero travel accelerator

# Co-Lab Rhodes: A lighthouse for the sustainable development of destinations



THE RHODES CO-LAB  
SUSTAINABLE DESTINATION  
SOUTH AEGEAN REGION & TUI GROUP

Regenerate the  
natural environment

Strengthen social  
development  
and cultural heritage

Foster inclusive  
economic development  
in tourism industry

- Vision: Become the **first global example of a holistic transformation of a destination** aiming for the long-term prosperity of its people, its natural environment and its local economy, based on the principles of sustainability
- **Partnership** between Government of Greece, Region of Southern Aegean, TUI Group and TUI Care Foundation
- Variety of **projects and initiatives** ranging from Eco mobility, plastic and food waste reduction, to emission reduction plans of the island and the upskilling of the tourism industry`s workforce

# Reducing emissions across our business



## Premises

0,3% of TUI CO<sub>2</sub> in 2019



## Hotels & Resorts

1% of TUI CO<sub>2</sub> in 2019



## Cruises

13,5% of TUI CO<sub>2</sub> in 2019



## TUI Airline

85% of TUI CO<sub>2</sub> in 2019



## Destinations

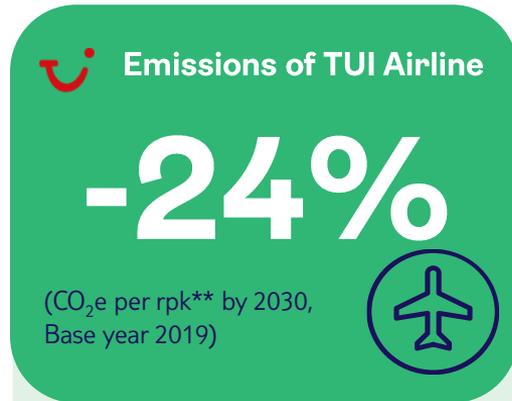
0,2% of TUI CO<sub>2</sub> in 2019



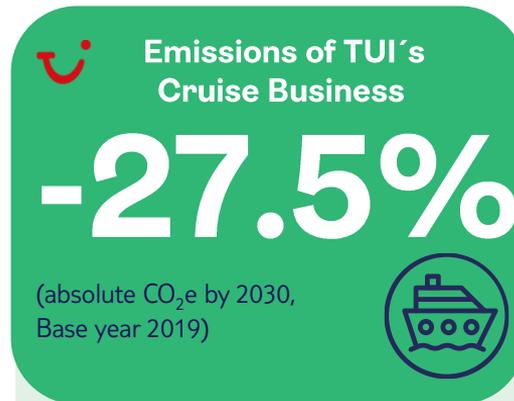
99,5% of  
TUI Group 's emissions



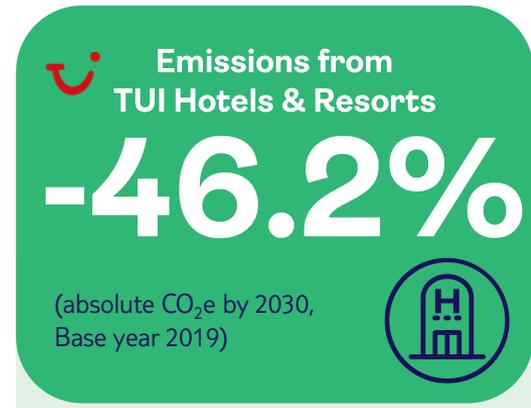
# Transparency & Commitment: Independent validation of reduction targets by Science Based Targets initiative



*First leisure airline with SBTi-validated reduction targets.*



*First ocean cruise business with SBTi-validated reduction targets.*



*One of the first hotel brands with SBTi-validated reduction targets.*



**Independent non-governmental organization** that supports the development of climate targets that are consistent with the outcomes of the Paris Climate Agreement. Partnership between CDP, **Global Compact of the United Nations**, **World Resources Institute (WRI)** and **World Wide Fund for Nature (WWF)**.



# TUI Airline

- **Fleet Modernisation** (12.5% share of the 24% reduction target 2030)
- **Use of Sustainable Aviation Fuels (SAF)** (10.1%)
- **Operational Measures** to improve fuel efficiency (1.4%)

 Emissions of TUI Airline

**-24%**

(CO<sub>2</sub>e per rpk\*\* by 2030,  
Base year 2019)



# Hotels and Resorts

1   
**REDUCE**

2   
**PRODUCE**

3   
**PURCHASE**

Less energy consumption through efficiency measures

Zero-emission energy through renewable energy sources

Zero-emission energy through green tariffs or certificates

 **Emissions from  
TUI Hotels & Resorts**  
**-46.2%**

(absolute CO<sub>2</sub>e by 2030,  
Base year 2019)



# Cruise business of TUI

## Measures under direct control

- Silicon painting
- Propeller upgrade
- Itinerary planning

## Measures in progress

- Shore power
- Alternative fuels



Emissions of TUI's  
Cruise Business

# -27.5%

(absolute CO<sub>2</sub>e by 2030,  
Base year 2019)



# Sustainability is a Team Sport.

Evaluating and embedding sustainability in every business decision and process.



# Thank you.

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